



**ROLE:** Dorset Carer Friendly Communities Volunteer

**ABOUT US:**

Forward Carers is an award-winning not-for-profit Community Interest Company; we have been empowering unpaid Carers to live fulfilling lives since 2014. Our mission is to create Carer Friendly Communities where everyone can play a part in improving Carer wellbeing. We are looking for volunteers across Dorset to help us with this mission in a variety of small ways.

Dorset Council and BCP Council commission us to deliver the official Carer Friendly ID Card scheme to Carers registered with their local Carer Information Service. Our Carer Friendly ID Card is recognised nationally and includes local, national and online discounts to Carers. Through this scheme, we support Carers to remain Safe and Healthy and the development of Carer Friendly Communities that recognise all Carers' contributions.

**ROLE PURPOSE:**

We are looking for volunteers that have a few hours a month to support us and ensure our Carers Card Directory is relevant and valuable to Carers. To become a champion supporting others living in Dorset to understand the vital role Non-Paid Carer givers, including how we can all help improve the experiences of Carers in the area we live.

**SUPPORTED BY:** Dorset Project Manager

**WE WOULD LIKE YOU TO HELP US WITH**

- Gather ideas and feedback about local businesses from Carers by attending various Carers support groups.
- Raise awareness about the Dorset Carer Friendly Communities and Carers Card in their local area, including shops, cafes, libraries and businesses.
- Support project manager at Carers Events by providing information and be a friendly listening ear to Carers
- Mystery shopping, checking the experience Carers may have at a wide range of businesses that provide offers to our Carers Card.
- Supporting the nomination process of business awards for Carer Friendly Businesses

**WE ARE LOOKING FOR VOLUNTEERS WHO ARE**

- Caring and understanding nature.
- Punctual, reliable, and committed to Forward Carers Values.
- Who can communicate well with people
- Interested in the benefits of our training opportunities

**We wish to have volunteers from all walks of life, and it would be helpful if some are;**

- Ability to travel within Dorset or BCP area
- Is a Carer or has some experience and understanding of Carers lives
- Confidence to approach local businesses, including shops, cafes and libraries

### Volunteering Hours

This role is very flexible, and it would be great if you could volunteer for a few hours each month. Of course, if you want to give more time, that would be very welcome!

### What we offer

- The opportunity to contribute to improving the lives of Carers within Dorset.
- Ongoing support to help you in your role
- Opportunities for personal development, including references and training
- Reimbursement of travel expenses, lunch when taking part in the day-long events and any other reasonable expenses that have been agreed upon in advance.
- Mystery shoppers have access to the Carers Card directory of discounts for the duration of their participation.
- Annual thank you event for all our Dorset Volunteers.